

Ordering and payment

1. Before placing the order, all mandatory boxes must be completed and the rules listed below affirmed.
2. You will receive a message by e-mail within 5 working days. This message will confirm receipt of your order and give my bank account details so that payment for your order can be made by bank transfer.
3. After your payment has been received, your order will be dispatched to the delivery address you have given as soon as possible. The book/ books are usually posted within 10 working days, generally sooner.
4. Postage charges for delivery outside Germany vary, as they are calculated according to the number of books ordered and the country delivered to.
5. If the book is not available for immediate dispatch, you will be informed of the estimated delivery date by e-mail. Under such circumstances, you may, of course, cancel your order.
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